



Gaming Management Seminar Series No.28

Gaming and Non-gaming Surveillance in Casino Environment

Wednesday, March 05, 2008

11:00 a.m. – 12:30 p.m.

Room L105, Luso Chinese Building, UM

Mr. Willis Chang, Executive Director of Security & Surveillance
Mr. Richard O' Donnel, Director of Surveillance
MGM Grand Macau

Biographical Sketch & Brief Description of Presentation

Mr. Chang is the Executive Director of Security & Surveillance. He specialized in counterfeit credit card investigations, firearms operations, witness protection, informant handling and undercover operations.

Mr. Donnel is the Director of Surveillance, whose main responsibility is to set up of the world's largest casino Surveillance Monitor room. Richard joined the casino industry in 1989 after spending 3 years in the Australian Army.

This seminar will introduce a general introduction of Surveillance functions in casino environment, difference between gaming and non-gaming surveillance, what are the basic requirements for a gaming surveillance operative, real case video clip demonstration.

*** Welcome all UM Staff & Student ***